



RC Office

Release Notes

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Features

7434 – RCO – Credit Card Balance Changes

A **Purchase History** section has been added to the **Add Credits** control on the left-hand menu bar.


The screenshot shows the 'Add Credits' form. At the top, it displays 'Balance: \$924.00' and a link to 'Purchase More Credits'. Below this is the 'Add Credits' section with a close button (X). It includes a 'Choose the card:' dropdown menu showing 'Visa ending in 2224', an '(OR)' option, and an 'Add new Card' button. There is also a 'Choose Amount:' dropdown menu showing '\$25.00' and an 'Email ID:' input field. A green 'Charge Card' button is at the bottom. The 'Purchase History' section is highlighted with a red box. It shows 'Start Date: 11/15/2017' and 'End Date: 12/15/2017', with 'Export' and 'Search' buttons. The list of transactions includes: 'Charged \$25.00 on 12/5/2017', 'Charged \$25.00 on 12/5/2017', 'Charged \$25.00 on 12/1/2017', 'Charged \$25.00 on 12/1/2017', 'Charged \$100.00 on 11/15/2017', 'Charged \$50.00 on 11/15/2017', and 'Charged \$25.00 on 11/15/2017'.

It contains functionality to help you audit your past purchase records. It displays the last 30 days of purchase by default.

This screenshot focuses on the 'Purchase History' section. It shows the 'Start Date: 11/15/2017' and 'End Date: 12/15/2017' fields, along with 'Export' and 'Search' buttons. The list of transactions is the same as in the previous screenshot, but the 'Resend Receipt' button is highlighted with a red box.

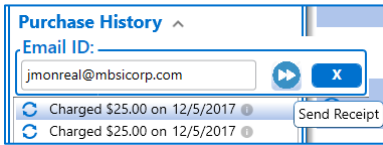
You can select a different date range and click **Search** to find a different set of results.

Resending a Receipt

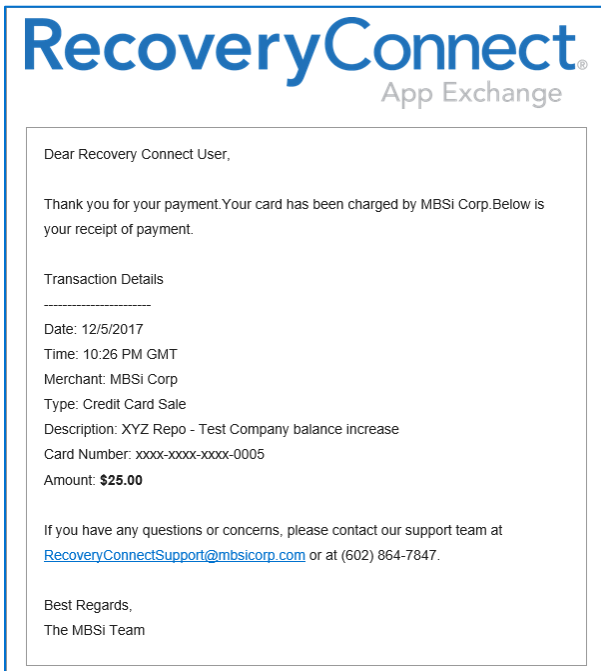
Each record has a **Resend Receipt** button  which allows you to resend the receipt that goes along with a given record. To resend the record, simply click **Resend Receipt**.

This screenshot shows a close-up of the 'Resend Receipt' button, which is a blue circular icon with a white arrow pointing to the right. It is located next to the transaction 'Charged \$25.00 on 12/5/2017'.

An **Email ID** dialogue will display. Enter your email in the **Email ID** field and click **Send Receipt**.

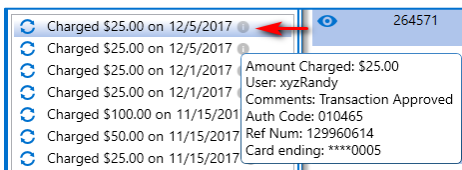


You will receive an email with a copy of the receipt.



Displaying a Receipt's Details

To quickly display a receipt's details, hover over the **information** tool tip.



Exporting Receipt Search Results

The **Purchase History** section gives you the ability to export the results of any search performed within the control. To do so, select a date range, click **Search** to display receipt records, and then click **Export**.

7843 – RCO – Steering Column/Dash Required Photo

A new photo called **Steering Column/Dash** has been added to the AR Photos task when you answer “Yes” to the interior access questions. This new photo will be required for you to complete the task.

8037 – RCO – Custom Forms Setup

The **Custom Forms** interface gives you the ability to add custom statements and disclaimers to existing assignment forms. Access to the interface can be gained on the **Administration** menu.

Select	Location	Client	Form	Text	Insert Date	Insert By	Last Update	Last Update By
<input checked="" type="checkbox"/>	Phoenix	All	Storage Information Disclaimer	Storage Information text s	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="checkbox"/>	Phoenix	All	Fees and Property List Disclaimer	Fees and Property List Text	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="checkbox"/>	Phoenix	All	Assignment Information Disclaimer	Arizona State Assignment I	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="checkbox"/>	Phoenix	All	Storage Information Disclaimer	Arizona State Storage Info	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="checkbox"/>	Phoenix	All	Storage Information Disclaimer	Vendor - Iowa State Stora	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="checkbox"/>	Phoenix	All	Personal Property	XYZ custom PP form	11/27/2017	xyzjblake	11/27/2017	xyzjblake
<input checked="" type="checkbox"/>	Phoenix	All	Asset Recovery Form Task	testing	11/27/2017	xyzjblake	11/27/2017	xyzjblake
<input checked="" type="checkbox"/>	Phoenix	Test Client - Online Repo 2	Assignment Information Disclaimer	CLIENT SAMPLE: Repossession Fees (if APPL	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="checkbox"/>	Phoenix	Test Client - Online Repo 2	Asset Recovery Form Task	AR Required Tasks	11/27/2017	xyzjblake	11/27/2017	xyzjblake

The interface has functionality to create the custom form statements as well as a grid that displays previously created statements.

Creating Custom Form Statements

To create a custom form statement:

1. Select a value from the **Location** dropdown. This dropdown will display your company's locations.
2. Select a value from the **Form Type** dropdown. The forms on which custom form statements can be added are:
 - a. Personal Property.
 - b. Global Dispatch Note.
 - c. Asset Recovery Form Task.
 - d. Notice of Seizure (CA).
 - e. Redemption.
 - f. Assignment Information Disclaimer.
 - g. Storage Information Disclaimer.
 - h. Fees and Property List Disclaimer.
 - i. Signature Disclaimer.
 - j. Logo.
3. Select a value from the **Client** dropdown. You can select one or "All Clients".
4. Enter the custom statement into the **Text** field.
5. Click **Save**.

The custom form statement will be added to the grid.

Custom Forms | Notifications | Logout

XYZ Repo - Test Company
2301 W Dunlap Ave ste211-company
Phoenix, AZ 85021-2846
Balance: \$919.00
Purchase More Credits

Assignment
Administration
Credit Card Management
Company
Users
App Exchange
Storage Lots
Roles
Macros
User Access Restriction
Custom Forms
Tier Transfer
Performance Guarantee

Location: Phoenix Load
Form Type: Personal Property Client: An Online Test Company
Text: Customized personal property form statement.
Save

Select	Location	Client	Form	Text	Insert Date	Insert By	Last Update	Last Update By
<input type="radio"/>	Phoenix	All	Storage Information Disclaimer	Storage Information text si	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Fees and Property List Disclaimer	Fees and Property List Text	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Assignment Information Disclaimer	Arizona State Assignment I	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Storage Information Disclaimer	Arizona State Storage Infor	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Storage Information Disclaimer	Vendor - Iowa State Storag	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Personal Property	XYZ custom PP form	11/27/2017	xyzblake	11/27/2017	xyzblake
<input type="radio"/>	Phoenix	All	Asset Recovery Form Task	testing	11/27/2017	xyzblake	11/27/2017	xyzblake
<input checked="" type="radio"/>	Phoenix	An Online Test Company	Personal Property	Customized personal prop	12/20/2017	xyzmbai	12/20/2017	xyzmbai
<input type="radio"/>	Phoenix	Test Client - Online Repo 2	Assignment Information Disclaimer	CLIENT SAMPLE: Repossession Fees (IF APP)	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	Test Client - Online Repo 2	Asset Recovery Form Task	AR Required Tasks	11/27/2017	xyzblake	11/27/2017	xyzblake

Reviewing Previously Created Custom Form Statements

To review previously created custom form statements, select a value from the **Location** dropdown and click **Load**. This will display all the custom form statements created for that location on the grid. The grid provides functionality for you to view, update, and delete custom form statements.

Viewing Previously Created Custom Form Statements

To view a custom form statement, click the **View** button on the statement's line item. When clicked, the custom form statement will display on the **Text** field of the interface.

Custom Forms | Notifications | Logout

XYZ Repo - Test Company
2301 W Dunlap Ave ste211-company
Phoenix, AZ 85021-2846
Balance: \$919.00
Purchase More Credits

Assignment
Administration
Credit Card Management
Company
Users
App Exchange
Storage Lots
Roles
Macros
User Access Restriction
Custom Forms
Tier Transfer

Location: Phoenix Load
Form Type: Personal Property Client: An Online Test Company
Text: Customized personal property form statement.
Cancel Update Delete

Select	Location	Client	Form	Text	Insert Date	Insert By	Last Update	Last Update By
<input type="radio"/>	Phoenix	All	Storage Information Disclaimer	Storage Information text si	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Fees and Property List Disclaimer	Fees and Property List Text	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Assignment Information Disclaimer	Arizona State Assignment I	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Storage Information Disclaimer	Arizona State Storage Infor	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Storage Information Disclaimer	Vendor - Iowa State Storag	10/19/2017	xyzmbai	10/19/2017	xyzmbai
<input type="radio"/>	Phoenix	All	Personal Property	XYZ custom PP form	11/27/2017	xyzblake	11/27/2017	xyzblake
<input type="radio"/>	Phoenix	All	Asset Recovery Form Task	testing	11/27/2017	xyzblake	11/27/2017	xyzblake
<input checked="" type="radio"/>	Phoenix	An Online Test Company	Personal Property	Customized personal prop	12/20/2017	xyzmbai	12/20/2017	xyzmbai
<input type="radio"/>	Phoenix	Test Client - Online Repo 2	Assignment Information Disclaimer	CLIENT SAMPLE: Repossession Fees (IF APP)	10/19/2017	xyzmbai	10/19/2017	xyzmbai

Updating Previously Created Custom Form Statements

To update a previously created custom form statement, follow the steps to view the statement. When the statement is displayed, make changes to the content on the **Text** field, and click **Update**.

The screenshot shows the 'Custom Forms' interface. On the left is a sidebar with 'XYZ Repo - Test Company' details and an 'Assignment' menu. The main area has a form with 'Location: Phoenix', 'Form Type: Personal Property', and 'Client: An Online Test Company'. The 'Text' field contains 'Updated customized pp form statement'. Below the form are 'Cancel', 'Update' (highlighted in red), and 'Delete' buttons. At the bottom is a table of custom forms.

Select	Location	Client	Form	Text	Insert Date	Insert By	Last Update	Last Update By
<input checked="" type="radio"/>	Phoenix	All	Storage Information Disclaimer	Storage Information text s	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="radio"/>	Phoenix	All	Fees and Property List Disclaimer	Fees and Property List Text	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="radio"/>	Phoenix	All	Assignment Information Disclaimer	Arizona State Assignment I	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="radio"/>	Phoenix	All	Storage Information Disclaimer	Arizona State Storage Infor	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="radio"/>	Phoenix	All	Storage Information Disclaimer	Vendor - Iowa State Stora	10/19/2017	xyzmbisi	10/19/2017	xyzmbisi
<input checked="" type="radio"/>	Phoenix	All	Personal Property	XYZ custom PP form	11/27/2017	xyzjblake	11/27/2017	xyzjblake
<input checked="" type="radio"/>	Phoenix	All	Asset Recovery Form Task	testing	11/27/2017	xyzjblake	11/27/2017	xyzjblake
<input checked="" type="radio"/>	Phoenix	An Online Test Company	Personal Property	Customized personal prop	12/20/2017	xyzmbisi	12/20/2017	xyzmbisi

Deleting Previously Created Custom Form Statements

To delete a previously created custom form statement, follow the steps to view the statement. When the statement is displayed, click **Delete**. The custom form statement will be removed from the grid, and will no longer display on the form on which it had been previously implemented.

This screenshot is identical to the previous one, but the 'Delete' button is highlighted in red instead of 'Update'. The 'Text' field still contains 'Updated customized pp form statement'.

8097 – RCO – Changes Since Last Assignment Access

The **Assignment Activity** and **Assignment History** sections of the **Assignment Detail** interface will now display information that has changed since the last time the assignment was accessed by the user will be highlighted in red text.

Assignment Activity

LPR Locates

Add Update

Add Note

Export Activity

View All

Activity Type	Type	Note	Insert ID	Date
Note	Information Request	Placed on Dispatch - Pending Reason : Need \$5000 for Mielage	Jeff Blake	10/18/2017 4:14:00 PM
Note	Outsource Assignment Request	Dispatch Pending - Need \$5000 for Mielage	Jeff Blake	10/18/2017 4:14:00 PM
Update	Outsourced to Vendor - Loss Prevention Services	XYZ Repo - Test Company - 2301 W Dunlap Ave. , Ph	Jeff Blake	10/18/2017 4:13:00 PM

Assignment History

View All

Actions	History Type	Action	Previous Value	New Value	Insert ID	Insert Date
	Update	Dispatch - Pending Status on 1	Placed on Dispatch - Pending	Dispatch - Pending	jbladmint	10/18/2017 4:14:55 PM
	Update	Assignment Received on tbiA		rbennett@re-pros.com	jbladmint	10/18/2017 4:13:56 PM
	Update	Assignment Received on tbiA			jbladmint	10/18/2017 4:13:37 PM

8256 – RCO – Add L6 of VIN to Incomplete Queue

A **Last 6 VIN** column has been added to the **RC Mobile Incomplete Queue**.

Action	Reference ID	Link & VIN	Vendor	Client Name	Reason	Date
	217375	854127	XYZ Repo - Test Company - Phoenix	Test Client - Online Repo 2		7/15/2015 1:58:59 PM
	210478	847032	XYZ Repo - Test Company - Phoenix	Test Client - Online Repo 2		7/16/2015 9:15:46 AM
	213884	853432	XYZ Repo - Test Company - Phoenix	Test Client - Online Repo 2		7/17/2015 8:14:20 AM
	262441	869527	XYZ Repo - Test Company - Phoenix	Test Client - Online Repo 2	On Hold	10/20/2015 11:13:01 AM
	213679	804079	XYZ Repo - Test Company - Phoenix	Test Client - Online Repo 2	On Hold	10/20/2015 12:19:44 PM
	262833	870520	XYZ Repo - Test Company - Phoenix	Client Demo	On Hold	12/23/2015 2:40:38 PM

8367 – RCO – Performance Guarantee

The **Performance Guarantee** interface gives you the ability to set performance benchmarks for important assignment related activities. You can access the interface by navigating to **Administration > Performance Guarantee**. Once clicked, the interface will display.

Activity	Value	Unit
Data Entry	2	(HRS)
Dispatch	0	(HRS)
Initial Update	0	(HRS)
Delivery Notification	0	(HRS)
Recovery Notification	0	(HRS)
Voluntary Recovery	3	(DAYS)
Update Management	2	(DAYS)
Storage Notification	0	(DAYS)
Auction Delivery	0	(HRS)
Update Guarantee	0	(HRS)

Within, you can select a **Profile** on which to adjust the guarantees. There is the *Default* profile which controls guarantees for all clients except those which have their own profile within your system.

To set performance guarantees, select a profile, and set the parameters, which are as follows:

- **Data Entry** – measured in hours, this is the amount of time in which your company guarantees to have the assignment entered into RCO from the time that it arrives at your office.
- **Dispatch** – measured in hours, this is the amount time before which your company guarantees to dispatch the assignment upon receipt.
- **Initial Update** – measured in hours, this is the amount of time within which your company guarantees to enter an initial update on the assignment.
- **Delivery Notification** – measured in hours, this is the amount of time within which your company guarantees that you will provide notification to the client of a delivery having taken place.
- **Recovery Notification** – measured in hours, this is the amount of time within which your company guarantees to notify the client of a recovery having taken place.
- **Voluntary Recovery** – measured in days, this is the amount of time within which your company guarantees to notify the client of a voluntary recovery having taken place.

- **Storage Notification** – measured in days, this is the amount of time within which your company guarantees to notify the client that the asset is stored in your lot.
- **Auction Delivery** – measured in hours, this is the amount of time within which your company guarantees to notify the client of an asset's delivery to an auction having taken place.
- **Update Guarantee** - measured in hours, this is the amount of time within which your company guarantees to enter a qualifying update on the assignment.

Once you set the performance parameters for the profile in question, click **Save Settings**.

8502 – RC – Remove User Module Access on Disable

When you click the **Disable User** button on the **Users** interface, the following dialogue will display:

If you select **Yes**, the user will be disabled from the system as well as any RC apps that they had associated with their user profile. If you do not desire to disable the user click **No**, and you will be taken back to the interface.

8560 – RCO – Add Activity Tracking

The following activity tracking will now take place on RCO assignments:

- Assignment Open
- Attachment Open
- Action/Task Open

8571 – RC – RCM Force Recovery Bypass

For Outsourcer/Forwarder companies, an **Allow RC Office Recovery** action item has been added to the **Assignment Actions** menu for outsourced assignments.

When selected, the **Allow RC Office Recovery** dialogue will display at the top right of the interface. It contains instructions stating the following:

“This assignment was assigned to be recovered on RC Mobile. You are about to allow this assignment to be recovered within RC Office. Please select the user for whom this exception will apply, and enter the reason for which the exception is being made.”

To proceed with allowing RC Office recovery of the assignment, select a value from the **Agent** dropdown, enter the reason for the exception on the **Notes** field, and click **Save**.

When completed, the vendor that was selected on the **Allow RC Office Recovery** dialogue will be allowed to use RC Office to carry out the recovery on the assignment.

8691 – RC – Custom AR Form PDF Additions

An **Additional Information** section has been added to the **Asset Recovery Evaluation** PDF form that will display the information recorded during the recovery process for questions that were added to the form via the custom form interface.

Additional Information	
Type of Damage	Scratch - Front Bumper
Type of Damage	N/A
Type of Damage	N/A
Type of Damage	N/A
Additional Damage	
Recovery Notes	kvgkb

Additional Recovery Questions	
Additional Fees	\$352.00
Debtor Contact	No
Impounds fees	\$235.00
Interior Colour	Black
Moon Roof	No
Seat Cover Type	Cloth
Seating Capacity	235
Telescopic Steering	No
Sun Roof	No

9533 – RC – Multiple EULA Support

When a user needs to accept more than one End User License Agreement (EULA) to gain access to the RC Office system, they will be displayed consecutively at time of login.

9534 – CARS – Add Trigger to Gateway for Status Changes

Changes were made to the gateway governing the flow of information between the CARS system and RCO so that the new status changes that occur on the CARS system are properly reflected on the **Manage Notifications/Exams** interface.

9561 – RCO – Remove On Hook Date Lock

The date lock that occurred when you performed an On Hook action in the past has been removed to give you the ability to modify the recovery within your Client's business rules.

9573 – CARS Training – Add Validation When Entering CARS # on User Profile

You can check the status of the **CARS #** on file for a user by clicking the **Check Cert** button.

Update MBSi Admin Information

User's Location: Corporate | PO Box 18483 Natchez MS 3

Login ID: [text field]

Password: [text field] [Auto Generate](#)

Confirm Password: [text field]

Password Duration: 60 Days ☐ Required password change at next login

Email Address: info@re-pros.com

Name: MBSi [text field] Admin [text field]

User Type: Manager

Date of Birth: 11 / 11 / 1990 Last 4 of SSN/ITIN: XXX-XX- 1111

CARS #: [text field] **Check Cert**

[Save](#) [Cancel](#)

When clicked, RCO will perform a real-time validation of the certificate. If the certificate is valid, a checkmark will display. If there is a failed test or the certificate is expired, an email will be sent to the user to take remediation steps.

9617 – RCAE – Add LoginID to Eligible/Ineligible Employees

On the **Recovery Connect App Exchange** when you are inside of an app activating users, the **Eligible Users** and **Ineligible Users** display the **Login ID** for each of the users displayed in the respective section, when you hover over the user.

RC Mobile

XYZ Repo - Test Company
2301 W Dunlap Ave Ste 213-Company
Phoenix, AZ
85007-2849
Balance: \$924.00
[Purchase More Credits](#)

Eligible Users

- [Check All Users](#)
- [josh@repros](#)
- [josh@repros2](#)
- [josh@repros3](#)
- [josh@repros4](#)
- [josh@repros5](#)
- [josh@repros6](#)
- [josh@repros7](#)
- [josh@repros8](#)
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- [josh@repros98](#)
- [josh@repros99](#)
- [josh@repros100](#)

App Information

Fee Options: [text field]

Current Fee Cycle: Monthly
Activation Date: 1/1/2017
No. of Users with App: 32
Renewal Date: 12/31/2017

[Click here to Deactivate App](#)

History

Location	User	User Type	RR Promo	Insert User	Date
Phoenix	xyz dev1	Admin	Completed	voadmin	5/18/2016 10:28:31 AM
Phoenix	xyz dev2	Admin	Completed	voadmin	5/18/2016 10:30:30 AM
Phoenix	Shawn Meltzer	Manager	Completed	voadmin	5/18/2016 1:15:05 PM
Phoenix	XYZ Test01	Manager	Completed	voadmin	8/29/2016 10:45:15 AM
Phoenix	XYZ Test01	Manager	Completed	voadmin	8/29/2016 1:16:22 PM

9671 – RCO – Personal Property Adjustments

The following adjustments were made to the **Personal Property** and **Personal Property Redemption** actions:

- The Personal Property Form action item has been renamed to **Personal Property** on the **Assignment Action** menu.

- The PP Redemption Form action item has been renamed to **Personal Property Redemption** on the **Assignment Action** menu.
- A **Now** button has been added to the **Personal Property Redemption** task next to the date/time selector which, when clicked, will auto-fill the current date and time on the field.
- The signature line has been shortened on the printable PDF form for both forms.
- When custom text is added to either form, it will be left justified.
- The checkbox icon has been removed on the \$25 disclaimer message.

9672 – RCO – Personal Property ID Photo

If you have taken a picture of the redeemer's Photo ID and stored it on your local drive, you can add the photo to the **Personal Property Redemption** form by clicking the **Photo ID** button.

Personal Property Redemption

Personal Property Redemption

Redemption Date/Time: Select a date [15] Select a Time [12:01 PM] **Now**

Property Pull Fee: \$ 0

Property Storage Fee: \$ 0

Other Fee: \$ 0

Total Property Fees: \$ 0

Total Fees Collected: \$ 0

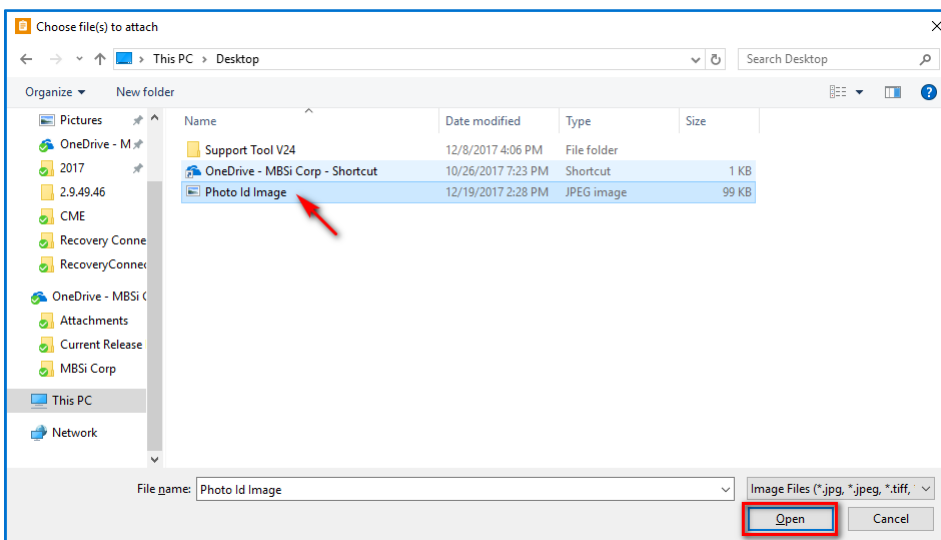
Received by: [] **Photo ID**

Completed Date/Time: 12/19/2017 [15] 12:01 PM [12:01 PM] **Now**

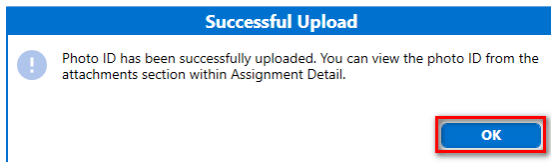
Actions: Upload Date Insert ID

Upload Signed Form Save and View Save Cancel

On the **Choose Files to Attach** dialogue, select the Photo ID image from the local hard drive and click **Open**.



A **Successful Upload** dialogue will display informing you that the Photo ID has been attached to the assignment and instructing you where to go to find it. Click **OK**.



To view the Photo ID image that was uploaded to the assignment, go to the **Attachments** section of the assignment.

Attachments				
<input type="checkbox"/> Make Private Select a type <input type="text"/> <input type="button" value="Browse"/>				
Actions	File Name	Original File Name	Type	File Date
	Photo ID.jpg	Photo Id Image.jpg	Photo ID	12/19/2017 2:32:12 P
	Front Driver Side Corner.jpg	Front Driver Side Corner	Front Driver Side Corner	3/25/2016 12:26:53 P
	AR General Photo.jpg	AR General Photo	AR General Photo	2/24/2016 10:22:19 A

9674 – RCO – Add Ability to View Previous PP Redemption Attachments

The **Personal Property Redemption** form gives you the ability to view previously uploaded signed Personal Property Form attachments. The uploaded documents are displayed in a grid within the PPR form. To view the attachment(s) click the **View** button on the **Action** column of the grid.

The form is titled "Personal Property Redemption". It contains fields for "Redemption Date/Time" (12/19/2017 2:47 PM), "Property Pull Fee" (\$100.00), "Property Storage Fee" (\$100.00), "Other Fee" (\$50.00), "Total Property Fees" (\$250.00), "Total Fees Collected" (\$250.00), and "Received by" (John Doe). There are "Now" buttons for date/time selection and a "Photo ID" button. At the bottom, there is a table with columns "Actions", "Upload Date", and "Insert ID". The table contains one row with a red arrow icon, the date "12/19/2017 3:04:24 PM", and the user "jmonrealadminst". Below the table are buttons: "View", "Upload Signed Form", "Save and View", "Save", and "Cancel".

The attached form will be displayed.

9675 – RCM – Record User Signature and Checkbox Select

When you complete a **Personal Property Redemption** the signature and disclaimer acceptance information will be captured in GMT time and store within the system.

9718 – RCO – Add New Columns to Notifications

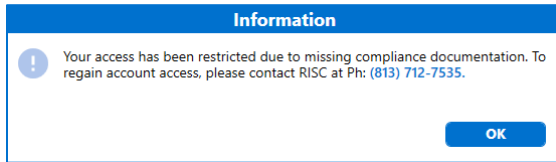
The following changes have been made to the **Notifications** section of the application:

- **Overdue Assignments** – this notification have been moved to the top of the **Notifications** list.
- **Overdue Assignments, New Notes from Clients, and New Status** –
 - Two new columns have been added:
 - **Primary Adjuster**
 - **Tier Level**

- Filter dropdowns for each of the new columns.

9814 – RCO – Questionnaire Lockout

When compliance documentation has not been provided in a timely manner, access to RCO will be restricted. In such instances the following dialogue will display.



Bugs

2233 – RCO – MBSiQ Error

Addressed a "System.IO.FileLoadException" error that was being generated when users would click on the **MBSiQ** menu item. Added the necessary file assembly to ensure the reference now works properly.

2265 – RCWS – Approve Fee Issue for Assignment 15876684

Text

2287 – RCO – Legal Owner Requires the Full Value to Search By

Made a change to the **Legal Owner** field within the **Search** interface to ensure that when users enter a partial information on the field, the system will search for the best results based on the entered information. Previously the user had to enter the full legal owner name in the field to yield results when searching for this criterion.

2306 – Missing Storage Lots (Del Mar)

Addressed an issue that was causing vendor lots to fail to display under certain circumstances.

2307 – RCO – CARS App Message Order

When a user requests a CARS test a disclaimer is displayed. The disclaimer has been moved so that it displays after the user selects which test is being requested. Displaying the disclaimer prior to test selection was causing confusion.

2374 – RCO – Inaccessible RCO Users List for Aarons Towing

Addressed a "System.Data.SqlException" error that was being generated when attempting to access the **Users** interface.

2375 – RCO – Open File Crash

Made changes to the file upload process to ensure that when a user attempts to upload an attachment to an assignment using a file that is currently being used by another application on the user's system, RCO will be able to complete the process of uploading the file. Previously errors were being generated during the upload process.

2384 – RC – LatLong from Child Recovery is not Transferred to Parent

Made changes to the logic for recording assignment information on outsourced assignments to ensure that latitude and longitude information recorded on the outsourced assignment will be recorded on the original assignment.

2388 – RCO – AR – Do You Have Keys and Asset Damaged Question Check

Made changes to the logic governing the **Asset Recovery** form so that when you answer “Yes” to the “Do you have keys” and “Asset Damaged” questions you will see that the fields related to that control are required. Previously this was not the case.

2389 – RCO – Macros – Creating a Macro

Addressed an issue that was causing a “John Doe” user to be assigned as the user when you left the **Users** field blank with the intent to apply the Macro to all users.

2392 – RCO – Credit Card Management – Updating Info on Expired Credit Card

Addressed a “System.ServiceModel.FaultException” that was being generated when you clicked **Complete** on an expired credit card within the **Credit Card Management** interface.

2395 – RCO – Outsource Zip Code Search Not Working

Addressed an issue that was causing the **Zip Code Search** to not work.